

Telephone Interface Module (TIM)

Getting Critical Messages to the Right People – When Every Second Counts

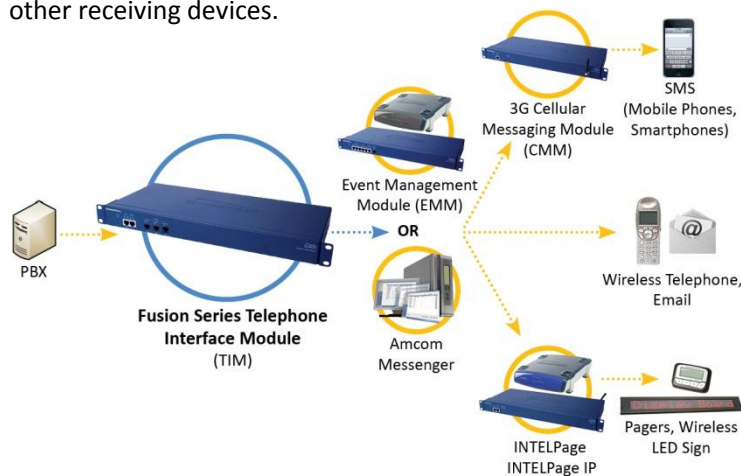
- Voice-prompted wireless messaging
- Customisable WAV file prompts
- Connects to standard phone systems
- Operates as a standalone module or as part of a larger Fusion™ or Amcom Messenger™ event notification solution



Natural Voice Prompts

The Fusion Telephone Interface Module™ (TIM) provides voice-prompted messaging from essentially any telephone. Staff call into the system via a telephone handset and follow pre-determined voice prompts to initiate messages to staff on mobile devices.

Available in a 19" rack-mount design, the TIM connects to any standard telephone PBX extension. The TIM greets its users with a series of natural voice prompts, inviting the caller to provide the necessary information back to the Amcom Messenger middleware or the Fusion Event Management Module™ (EMM) through the telephone keypad. Additional Fusion modules, such as the Cellular Messaging Module™ (CMM), INTELPage™, or INTELPage IP™, can be integrated with Amcom Messenger or the EMM to send messages to a variety of devices. This configuration allows the user to easily send pre-defined messages directly to staff on mobile phones, pagers, wireless telephones, smartphones, email, and other receiving devices.



Technical Specifications

Telephone Interface Module*	
Equipment Type	Multiport Interactive Voice Response (IVR) Module
Web Configuration GUI Languages Supported	English, Spanish, Mandarin
Power Supply	110-240VAC (Autosensing) 50/60Hz 25W Max; Via IEC Mains Socket
LED Indicators	Power, IP Link/Activity, RS232 TX, RS232 RX, Off Hook x 3
External Connectors	Ethernet: RJ45f 10/100 Mbps Serial RS232D: RJ45 Telephone: Non-Powered FXO Analogue Ports RJ12 x 3
Supported Protocols	RS232: TAP (PET / IXO) IP: Proprietary RPC XML (Distributed Mode)
Common Messages	100 Max
Dimensions	Standard 19" Rack Case 439 x 205 x 44 mm / 17.3 x 8.1 x 1.7 inches (Minus Rack Ears)
Weight	2.7kg / 5.9lb
Operating Temperature	0 °C to 50 °C (32 °F to 122 °F) (20-90% RH Non-Condensing)
Storage Temperature	-10 °C - 60 °C (14 °F - 140 °F) (10-95% RH Non-condensing)
Approvals	FCC, CE, A-tick, ROHS, IC, EN60950

*Additional technical/product information can be found in the product user manual

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