

STARchive®

On-Demand Call Recording and Archiving

Imagine being on the phone with a client and struggling to answer her detailed technical questions with no engineer available to assist. Perhaps you're in an airport while on a conference call and unable to take notes while rushing through security. Times like these are made much easier with the ability to record your call. However full-time call logging systems can be costly, and do not have the ability to capture calls for the increasingly mobile workforce



Patented On-Demand Call Recording Solution

In response to these modern challenges, Amcom Software has developed XTEND STARchive®, a system for the on-demand recording of phone calls. STARchive is an exclusive technology for which we've been awarded a United States patent.

STARchive is a new telephony feature that allows the recording, documenting, archiving and delivery of call content from any phone, anywhere at anytime. The system does not require wires, external devices or installation at the telephone set. It existing instead as a network service.

Enhancing Your PBX

STARchive adds the feature of call recording to your telecommunications network by utilizing the conferencing facility that is native to the PBX. Once a user begins STARchiving a call from his or her desk, cell, or home phone, all audio is captured in a compressed .wav file. At the completion of a call, this file is emailed to the user, who may then review the call, forward the email to share with a coworker or store on an MP3 player.

There are endless reasons for recording selected phone calls, ranging from documenting oral agreements, relaying complicated technical information, to a simple memory aid in lieu of taking notes. STARchive is particularly useful for the modern mobile workforce - with wireless devices business can take place just about anywhere. Mobile recording enables your team to seamlessly transition the workday from the office to the road.

This challenge introduces a new concept in telecommunications: the portable phone call. Have you ever been out of the office and wished you could recall the specifics of a past phone conversation? Wouldn't travel be made easier if the details of important phone calls were as easily accessible as a file on your MP3 player? STARchive makes this possible. A STARchive file can be stored on your MP3 player for listening anytime, anywhere.

STARchive®

On-Demand Call Recording and Archiving

Integrated PBX Enhancement

- Strengthens your existing telecommunications network with a seamless on-demand recording tool
- Less costly and easier to deploy than customer premises-based logging systems



On-Demand Mobile Recording From Any Phone

- Empowers mobile employees with the ability to document conversations while traveling
- Gives call recording capability to anyone from any phone, anywhere



Easy Call Sharing and Archival

- Enables sharing of call content throughout an organization or across the world
- Sharing a phone conversation with someone outside the discussion is as easy as forwarding an email



Introduces New Appliances to Old Technology

- Upgrades any cellular or wireless telephone to a mobile dictation device

Integrated PBX Enhancement

- Strengthens your existing telecommunications network with a seamless on-demand recording tool
- Less costly and easier to deploy than customer premises-based logging systems

For more information about STARchive or Amcom Software, go to www.amcomsoftware.com or call 888-337-9274.