

Fusion Series Technical Certification

Course Length: 2.0 Days

Pre-requisites:

The Course requires adequate knowledge of IT Infrastructure, Data Communication techniques and PC Concepts. The Commtech Wireless division of Amcom Software will provide supplemental pre-course training in these areas if required at an additional cost.

Skills and Knowledge Gained:

At the end of the course you will be able to:

- Plan, configure and administer a Fusion Series solution.
- Implement and troubleshoot system configurations.
- Monitor and optimize messaging performance.
- Provide an understanding of the Fusion environment to others in your organization.

Course Outline:

The course covers the concepts, application, configuration and repair/trouble shooting of Fusion Series systems. In addition, tools, test equipment and trouble-shooting techniques will be covered. Practical application and testing will be administered to cover installation, faultfinding and repair.

- **Fusion Series product line**
- **Central Control Module**
 - **Overview**
 - **Configuration**
 - **Basic Configuration**
 - Connecting, logging in and disconnecting
 - Interface screens
 - Licensing screen and entering a new key
 - Setting up Gateways and Ports
 - Setting up Contacts, Groups and Users
 - **Advanced Configuration**
 - Advanced Message Settings
 - System Configuration and Maintenance
 - **System Interface Configurations**
 - **Optional Software Modules**
 - Business Engine Rule
 - Reporting Module
 - **CCM Bundles**
 - EMM
 - IAM – Nurse Call and Patient Monitoring
- **Alarm Dispatch Module**
 - Installation and Hardware
 - Operational Modes
 - ADM Software
 - System Configuration
- **Cellular Messaging Module**
 - Installation and Hardware
 - Operational Modes and Configuration
- **Telephone Interface Module**
 - Connecting, logging in and disconnecting
 - Interface Screens
 - Modes of Operation
 - System Configuration
 - Advanced Settings
- **Technical / Practical Application and Testing**
 - Total Fusion solution design
 - Hands on Installation and Maintenance
 - System trouble-shooting and preventive maintenance.

NOTE: Due to the extensive range of gateways and configurations available from the Fusion Series, not all of them can be covered comprehensively within a timeframe of three days. Please discuss the options of interest to you with your account manager to assist in planning for Training Courses.